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Higher quality = higher value How can technology help?

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- Radiologists are serving more patients than any other specialty
- Imaging volumes are growing

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 Approximate 7% increase predicted over the next several years

Yet, imaging is under great pressure to improve experience, outcomes and cost of care

Key trends in the transformation towards value based care

The shift to value based healthcare



Value of diagnostics will increase as with value-based healthcare the selection of these expensive therapies will command increasing value.



Strong focus on operational and clinical optimization: In developed markets, labor costs dominate (50-60%)



Cost will continue to be the biggest driver of healthcare. Consolidations will continue. Operational efficiency remains a central tenet.

Increased differentiation through software / data integration



7% imaging growth anticipated over 5 years in the context of declining radiologist to population ratios worldwide

Consolidation worldwide creating hospital independent mega-practices (DICs); 62% of US hospitals are considering Rad outsourcing



Healthcare in general, and Imaging specifically, will become less centralized, like every tech industry



From 1990 to 2020, more than 100-fold increase in the number of facts per clinical decision



Diagnostic pathways will become more complex driving need for decision support



Growing complexity in tumor characterization, sub-typing and continuously expanding therapy options and explosion of the evidence



Achieving the Quadruple Aim enables the ability to deliver on both higher quality of care with greater value



Optimized use of resources, lower cost of care delivery Global healthcare spending is expected to reach USD 8.7 trillion by 2020, from USD 7 trillion in 2015¹



Improved patient experience

Long exam time, a confined space, and noises lead to claustrophobia in 15%² and motion disruptions in another 20%³ of patients



Improved staff satisfaction

Radiologists among top 7 most burned out physicians 49% of radiologists feel burned out⁴

Improved outcomes - Value-based healthcare

Unnecessary, sub-optimal, and repeat imaging contributing to up to ~USD 12 billion in charges⁵

Confidence

Speed

Comfort

1. Deloitte 2017 global health care sector outlook 2. Dewey M1, Schink T, Dewey CF. Claustrophobia during magnetic resonance imaging: cohort study in over 55,000 patients. J Magn Reson Imaging. 2007; 26(5):1322-7. 3. Andre, Jalal B., et al. "Towards Quantifying the Prevalence, Severity, and Cost Associated with Patient Motion during Clinical MR Examinations." JACR (2015). 4. Medscape Physician Lifestyle Report 2015. 5. Peer60; Unnecessary maging. https://reactiondata.com/wp-content/uploads/2015/02/peer60-unnecessaryimaging.pdf.

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Aligning with the Quadruple Aim to demonstrate both quality and value

- Should start from improving the caregiver experience -- simplifying the daily workload.
- From better radiology practices come lower costs of care.
- Improved outcomes and enhanced patient experience will flow from both.
- This means easier to use equipment, automation of simple tasks in reading/interpretation and improved operations/practice management.
- New technologies also can support the change management and workflow improvements needed for success.





Improve the care provider experience

Combine user-centric diagnostic & interventional technologies with smart interfaces, automation & adaptive intelligence applications.

Leverage operational efficiencies so staff can do more with less, First-Time-Right

Promote better training, higher levels of competency and standardization of care





- Improve exam efficiencies by speedy up scan times without compromising image quality
- Reduce rescans by limiting or dynamically correcting for patient motion
- Deliver actionable information and insights so that resources can be deployed with agility





Lowering the cost of providing care



Remove waste from the system – focus on exam appropriateness, multiple diagnostic imaging scans, improved operational management





- Focusing on how to run a better department
- Reducing no-shows and lowvalue imaging
- Moving to virtual radiology
- Adopting performance
 management solutions





Improving health outcomes



Acquiring quality images is the first step to a confident diagnosis and the goal of precision diagnostics and precision medicine.

Al-driven innovations can anticipate need for information and image interpretation and support decision-making.



- Integrating data for diagnosis Precision Diagnosis is the evolving approach to achieving First-Time-Right diagnosis and treatment
- Tele-"ologies" necessary to facilitate higher levels of competencies and standardization of care regardless of care sites
- Improving follow-up where new programs create algorithms to identify and generate patient follow-up recommendations from all radiology reports





Enhancing the patient experience

We need to focus on patients' key priorities: trust in the referring doctor, communication, comfort, safety and getting the image right the first time.

Patients want to get through the scan as quickly as possible and minimize their exposure to harmful radiation and contrast agents,



Improving ambient experience

- Imaging suites adopting immersive experience
- Speeding up exams
 - New clinical MR application features breakthrough acceleration technique
- Practicing dose management
 - Create a culture of radiation safety for both patients and staff
 - New technologies identify trends in radiation exposure across radiology department to inform radiation dose management goals



Making quality equal value in imaging

- Advance imaging technology and associated data-driven tools, including AI
- Demonstrate how these advances deliver value across the patient care spectrum
- If we can demonstrate how the technology supports and advances the Quadruple Aim, then we prove both quality and value.



Integrating data across modalities to create a precision diagnosis and deliver on the Quadruple Aim



Radiology Pathology

Integrating patient data

Radiology, pathology, genomics and longitudinal data¹



Oncology informatics with AI-enhanced decision support and treatment selection for tumor boards

Addressing variation in clinical pathways to improve outcomes and reduce over-/under-diagnosis, treatment and cost of care

¹ Part of Healthcare Informatics in Connected Care & Health Informatics and Digital Pathology in Other; ² Initial studies show that implementation of Dana-Farber clinical pathways supported by real-time decision support and post-treatment data integration results in significant lower cost of care with no compromise in or even better survival rates

Key Takeaways...



- Greater Quality of care will equate to greater Value, but it has to be intentional **and we need to adapt our KPIs around it**
- Technology can enable both quality and value, but healthcare providers have to embrace a new way to work and new workflows requiring investment in change management
- Equipment and service companies are required to focus development on achieving the quadruple aim – whether products, services or solutions
- Companies and providers must actively leverage Precision Dx and the ability to extract data to turn it into actionable insights. The goal should be the right treatment for the right patient at the right time





